

Dean K. Anderson

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INFORMATION TECHNOLOGY PROFESSIONAL

Dynamic, creative and results-driven Information Technology Professional successful in design, development and delivery of cost-effective, high-performance technology solutions to meet challenging business demands. Experience in all facets of project lifecycle development - initial feasibility analysis and conceptual design, development, testing, documentation, implementation, user training and enhancement.

QUALIFICATIONS

- Graduated from a recognized university with a Bachelor of Science degree in Mathematics and Computer Science; twenty (20) plus years related experience.
- Solid experience working in software development methodologies and complex projects. Experience with project management and systems development life cycle methodologies; change management; risk management; system and role-based information access security.
- Proven track record gaining in depth knowledge of internal systems, analyzing data, gathering and documenting true business requirements, developing Oracle database solutions, creating and executing test scripts using PL/SQL and/or UNIX scripts, production implementation.
- History demonstrating leadership experience, highly developed business analytical skills and abilities with a record of achievement in positions of increasing responsibility.
- Broad experience demonstrating strategic and innovative thinking, developing technical solutions to meet business objectives for clients, locally, nationally and internationally
- Experience leading business growth; redesigned a web site for an Ontario client which resulted in the client being rated #1 in their industry; an increase in client profile nationally and internationally; and within the first six months, the client's sales increased from \$400 thousand to \$2.0 million and by the end of one year increased to \$1.0 billion.

EXPERIENCE

NOVA SCOTIA DEPARTMENT OF JUSTICE

SEP 2011 - PRESENT

Programmer Analyst / Oracle Developer

Recruited to provide professional programming and analytical services to clients of the Department of Justice.

- Work with Department of Justice clients; a key member within the Justice Application Support team tasked to identify, develop, implement and maintain information technology systems for the department.
- Responsible for the design, development, implementation, and on-going monitoring of multiple web-based Oracle systems - sharing Help Desk duties on a rotational basis with other staff.

KEANE, INC.

JUL 2006 - MAR 2011

LARGE US HMO - HEALTH INSURANCE

APR 2008 - MAR 2011

QA Test Analyst / Oracle Developer

Recruited to accelerate ORACLE development and testing of complex, high profile oracle project initiatives supporting business requirements for a large Health Management Organization ranked #2 among US health plan providers.

- Collaborated with the business areas to understand specific needs, finalize project scope, and ensure conformance to quality, development and testing requirements.
- Reviewed technical requirements, provided estimates, recommended technical solutions.
- Developed integrated test plans, test strategies, test conditions, use cases, and test scripts.
- Analyzed processes, transactions, and data models to troubleshoot and resolve issues.
- Established an in-house Oracle education program, and developed testing methodologies offering notable cost-saving results, operational improvements and productivity increases

GLOBAL FINANCIAL SERVICES PROVIDER - AUTOMOTIVE**JUL 2006 – APR 2008*****Oracle Production Support Analyst***

Provided client-focused, high quality analysis and support of the client's ORACLE Data Information Warehouse environment supporting business requirements networked among distributed database applications in a multi-country environment between Canada, United States, and India. Activities included performing modifications to resolve unplanned production abends, providing research and analysis for user requests, and implementing functional enhancements to the supported systems.

- Primary contact for System Change Requests and resolution of issues.
- Identified, documented, and reviewed requirements, estimated effort and recommended technical solutions.
- Designed, developed, and tested PL/SQL code to resolve reported data issues and to provide data warehousing solutions.
- Mentored and provided training to team resources.
- Monitored Batch Cycle runs to ensure Information Warehouse data maintained high availability and accuracy for all users worldwide (some applications have 24x7 support needs).

Keane Environment: Windows XP Pro, UNIX (HP9000), ORACLE, TOAD, SQL, PL/SQL, SQL*Plus, IP, Internet, Ultra Edit-32, Reflections, Lotus Notes, PuTTY, FTP, WinSCP, KADET Ticket System, TAHPMaster, Document Management System (DMS), Development Issues Management System (DIMS), TIDAL Enterprise Scheduler, JAM (Job Activation Module), PeopleSoft, CISCO VPN, CSV, Visio, GMACFS Secure Access SSL VPN, Jabber, EDS Service Center Ticket System

CAPITAL DISTRICT HEALTH AUTHORITY**JUL 1998 - JAN 2006****IT SERVICES / ONCOLOGY SOFTWARE DEVELOPMENT*****Senior Systems Analyst, Team Lead***

Recruited to provide technical leadership and assistance in reengineering a complex, mission-critical health care software system (Oncology Patient Information System - OPIS) within the largest integrated academic health district in Atlantic Canada. Outcome enabled less cost, more efficient application maintenance, downsizing of staff, and greater scalability benefits.

- Worked with business clients, external clients and IT to understand specific business needs, gather requirements, design, develop and implement solutions.
- Provided client-focused, high quality analysis, bug fixes, data extracts, data imports, application development, testing and implementation of application changes.
- Developed, created, executed and coordinated signed off on user acceptance test cases.
- Created development, testing, implementation, and user documentation.
- Lead design, development, testing and implementation of the International Classification of Diseases, 9th and 10th Revision (ICD-9-CM and ICD-10-CM) within OPIS.

Environment: Windows, Oracle Developer 2000 Motif, AIX Unix, Exceed, FTP, PuTTY, TOAD, SQL, SQL*Plus, Novell, TinyTerm, GroupWise, HTML, SCCSs, MAGIC Help Desk

EDUCATION

- B.Ed., Mathematics, Dalhousie University, 1992 (Teacher Certificate Level 5 Certified)
- B.Sc., Mathematics and Computer Science, Saint Mary's University, 1986
- Certificate in Leadership Development, Saint Mary's University, 2003
- Certificate in Business Communications, Saint Mary's University, 2002
- Project Management Essential Tools & Techniques Workshop, Unisys Canada Inc., 2005
- Oracle8 Database Administration, General Physics Canada Ltd., 2000.

REFERENCES AVAILABLE UPON REQUEST